

Online Marketplace Warranty Limitations Policy

Grandstream Networks, Inc. (“Grandstream”) prohibits its certified partners from selling the Grandstream products identified below through online market-places including but not limited to sites operated by Amazon and its international affiliates, eBay, Walmart, Craigslist, Etsy, Souq, Mercado Libre, Alibaba, Yandex, OLX, skrouz.gr and other similar sites and properties (“Prohibited Channels”):

- UCM series IPPBX
- GVC32xx series video conferencing system
- IPVT10 enterprise collaboration server
- GDS37xx series door system
- GXV33xx series enterprise video phones
- WP8xx series enterprise WiFi phone

Please note that if you are an end user that has obtained your Grandstream products through Prohibited Channels, Grandstream may not honor the warranty or license for your products.

End users interested in purchasing the above products from Grandstream’s authorized certified partners, please contact us via the following email address:

- For Europe, Middle East and Africa, sales_europe@grandstream.com
- For North America, sales_northamerica@grandstream.com
- For Latin America, sales_latinamerica@grandstream.com
- For Asia Pacific, sales_asia@grandstream.com

Policy last revised: August 17, 2018